

Fran Griffin, RRT, MPA

Fran Griffin, RRT, MPA, is an improvement consultant and has worked in health care for over 25 years, particularly in patient safety, quality improvement and high reliability. Ms. Griffin served as a senior advisor to innovation models at the CMS Innovation Center and led the Innovation Advisors Program. She has been faculty for the Institute for Healthcare Improvement since 2000 and was full time staff for 8 eight years, directing patient safety, reliability and infection prevention projects. A respiratory therapist by background, she worked in clinical bedside care before advancing to hospital administration with oversight for quality, case management, infection prevention and emergency preparedness. She holds a master's degree in public administration, is co-developer of the Global Trigger Tool and an author on numerous articles and white including "Patient Safety and Medical Errors," a chapter in *The Healthcare Quality Book: Vision, Strategy, and Tools* (3rd edition).

Ms. Griffin works with various organizations to drive clinical quality improvement and provide training to increase skills and capabilities of clinicians and health care managers. She has led multiple, successful improvement collaboratives, presents frequently at conferences and on webinars and has both developed and delivered many quality improvement training programs. Ms. Griffin serves as improvement advisor to the NJ Academy of Family Physicians, works as an HRO Expert with Safe and Reliable Care and provides regular training programs for the NJ Hospital Association.